



WELCOME TO TEAM TITAN!



Incirlik AB, Türkiye
PCS Guide & Sponsorship Program

TABLE OF CONTENTS

First Steps

Pre-Arrival Checklist3

Shipping HHGs & POV

Packing List4

POV 5

Beyanname 6

Bringing Your Pet to Türkiye

Traveling with Pets.....7

Housing & Dorms

Your Housing in Türkiye8-9

Once You Arrive

Newcomer's Orientation 10

NATO Smart Card Process.....11

Transportation

Modes of Transportation12

Medical

Emergency Contact Information13

Health & Dental in Türkiye14

Travel & Enrichment

Travel Policy15

Personal & Professional Enrichment.....16

Resources

Incirlik Directory17-18

First Steps

PRE-ARRIVAL

- ◇ Contact your sponsor and complete all documents required by your new command (NOTE: Review your PPCs closely).
- ◇ If your sponsor has not already done so, reserve Lodging at the Hodja Inn, or other approved lodging (GSUs only). DSN 314-676-9357 or 39fss.fsvllodginghodjainn@us.af.mil
- ◇ One transportation option that will bring you directly from COV to Pass & ID is: <https://katarglobal.com/En/TravelRequest.aspx> Transportation services are available 24 hours a day, however phone support is only available between 8:00 am and 8:00 pm. email: airport@katarglobal.com or click on QR code to register. Phone: +90 532 267 2001.



Meet at B Gate for pick-up and keep your receipt to submit for travel reimbursement. There are also taxis and Uber/Lyft who will drop you off at the gate and you will walk to Pass & ID.

- ◇ **Effective 1 Oct 2025 the Patriot Express to Incirlik AB will cease operations.** All personnel will make travel arrangements with a final destination of Cukurova Intl Airport (COV). When entering the country of Türkiye, NATO orders are required when processing through customs. If you do not have NATO orders upon entry, please call +90 558-9546 immediately.
- ◇ **Military:** Hand-carry 5 copies of your **BLUE stamped** NATO orders, CAC ID and PCS orders and have them ready for travel. Once you arrive, ensure the NATO orders are stamped at Passport Control at the airport or PAX terminal.
- ◇ **Family:** Have your **RED**, no-fee/official passport with Visa ready to stamp at Passport Control, and CAC ID for gate access
- ◇ **Civilian:** Have your **RED**, no-fee/official passport with Visa, DEROS Letter from CPO, and CAC ID for gate access.
- ◇ **Military, Family & Civilian:** Your Blue Tourist Passport is not mandatory, but is *highly encouraged*, especially if you plan to travel around the AOR or if your travel terminates in another country other than the U.S. or Türkiye.
- ◇ If you wish to stay for 24 months instead of the initial 12-month tour, you may apply for the Türkiye Assignment Incentive Pay (TAIP) program. Contact your CSS or MPF for further details.
- ◇ Keep your original, BLUE and BLACK stamped NATO orders secure. You will need these each time you exit/enter the country. If you misplace them, the MPF/PERSCO Team can assist with replacement.

TEMPORARY RESIDENCY

FOR CIVILIANS / FAMILIES

- ◇ For civilian employees, families and visitors, check e-visa requirements at evisa.gov.tr/en.
- ◇ Before you reach 90 days in country, civilian DoD employees and families must apply for residency in Türkiye for the duration of their contract. The process can be done at Pass and ID in Bldg. 833.

MONEY

- ◇ Determine any entitlements with the Finance Office upon arrival.
- ◇ Bring a checkbook to receive cash from the cash cage in Bldg. 833.

NOTE: To save on ATM fees, bring a checkbook to withdraw money at the CPTS cash cage. ATMs disperse Turkish lira, U.S. dollars or Euro, but can occasionally run out of cash or malfunction, so having a checkbook is advised to withdraw cash.

- ◇ Setup online bill-pay and banking options.
- ◇ Change direct deposit information for your pay and bills if closing a checking or savings account.
- ◇ Put a travel advisory on your cards so your transactions are not automatically declined.
- ◇ It's always best to carry Turkish lira and U.S. dollars when off installation. Some places take card off base, but not always.
- ◇ There is often fluctuation with the exchange rate with several lira to the dollar, so be aware of the difference in the currency's worth.

Shipping

HHGs & POV

TYPES OF HOUSEHOLD GOODS

USAF Personnel: Prior to reporting to Incirlik AB and/or applying for a shipment of Household Goods (HHG), all inbound military personnel must contact their gaining command's servicing housing office to determine if their HHG will fit into assigned Government or privatized quarters and unaccompanied personnel housing (UPH). Excess HHGs that can't be stored in the quarters or UPH are the member's responsibility. Commercial storage facilities are unavailable. The member incurs all costs to shipment and storage of the excess HHG back to CONUS.

- ◇ **(HHG):** Shipped by vessel and can take three to four months to arrive. When shipping HHGs, E-1 to E-4 are entitled to 10% of their full weight entitlement. Service members E-5 and above, as well as ALL officers are allowed 2,500 lbs. or 25% of the full HHG weight allowance, whichever is greater. Civilian employees are limited to 4,500 lbs of HHG. Motorcycles and gasoline-powered Mopeds are considered POVs and for Turkish customs you will only be authorized to register (1) POV. (See information on pg 5.)
- ◇ **Unaccompanied Baggage (UB):** a smaller shipment of household items you want available to you sooner than when your HHG shipment will arrive. It will arrive prior to your HHG shipment.
- ◇ **Non Temporary Storage (NTS):** Any items you have put into NTS will be sent to a warehouse in the states for the duration of your overseas tour. Consider putting any large appliances, large power tools, microwaves etc. into storage. Access to these items while in government paid storage will not be possible. Store items as appropriate to your needs.
- ◇ Each shipment will be picked up by a different company. It is recommended, that while you are packing, to separate and clearly mark the shipments.

RECOMMENDED PACKING LIST

Ship Ahead:

- ◇ Bedding, sheets, blankets, mattress pad, shower curtain/liner, towel — the Base Exchange carries these items but supplies are limited.

In your Luggage:

- ◇ Weather appropriate clothing
- ◇ Uniforms (i.e. OCPs, PTUs, Service Dress)
- ◇ Two-week supply of hygiene items

Unaccompanied Baggage:

- ◇ Cooking items (i.e. plates, cutlery, cookware)
- ◇ TV & Gaming Systems — Cable is in all residential areas and AFN is included
- ◇ Additional clothing/uniform items
- ◇ Sports equipment, bikes, or skateboards
- ◇ Bath and hand towels
- ◇ Bath Mats, shower curtains, and rings
- ◇ Screwdrivers and other small tools
- ◇ Small appliances

LOAN LOCKER: The M&FRC has a loan locker (i.e. cooking utensils, dishes, irons, small appliances) available for use while you are waiting for your household goods to arrive.

Shipping

HHGs & POV

SHIPPING YOUR POV

Incirlik AB policy restricts operation and registration to (1) POV per active-duty member without regard to whether the vehicle is shipped as a POV or as household goods (HHG). Shipment of (1) POV is authorized for personnel O-1, E-7, GS-5 and above regardless of tour length. Additionally, all personnel serving tour lengths of 24 months or longer are authorized shipment of (1) POV regardless of rank.

NOTE: According to the JTR, section 0532, POV storage, when transportation is authorized, is not allowed.

NOTE: There is an extensive process to import your vehicle into the country according to local laws and regulations and shipping can take up to 5 months from the time it is turned in to the VPC to when the registration process is complete. Vehicle restrictions will be adhered to in accordance with the Personal Property Consignment Instruction Guide for Türkiye and all Vehicle Processing Center (VPC) guidelines. For more information on items that can and cannot be shipped please refer to the "**Shipping your POV, VPC POV Turn In OCONUS brochures**" and the **Personal Property Consignment Instruction Guide** located in the Defense Personal Property System <https://dps.move.mil/gov/ppcig/countryInstructions.xhtml>

NOTE: Take note of VPC turn in requirements. For instance, they may not accept your car at the VPC if it has a lot of dirt on the outside or inside—getting it detailed prior to shipping is recommended. Be sure your gas tank is less than ¼ full, or this could delay the turn-in process. Documents required at the VPC: your registration, PCS orders, Pre-Shipping/Storage Instruction Form, and Shipper Acknowledgement Form, Driver's License or CAC.

NOTE: If you ship a motorcycle, please note motorcycles and gasoline-powered Mopeds are considered POVs for Turkish Customs. You will only be authorized to register (1) POV.

RECEIVING YOUR POV

- ◇ The Turkish Air Force 10th Tanker Base Command requires insurance to obtain a vehicle pass and gain on-base driving privileges.
- ◇ Turkish Law requires drivers to have a NATO Smart Card and Turkish Insurance.
- ◇ The process can take up to 3 months once the vehicle arrives and can come at a personal, non-reimbursable cost of up to \$1,000.
- ◇ Review the How-To Guide in its entirety before you decide if bringing your POV is right for you.

REGISTERING YOUR VEHICLE

Stop by the Pass & ID office, 1st Floor, Bldg 833 to begin the process of registering your vehicle. DSN 314-676-3882, Comm +90-322-316-3882

- ◇ Apply for your NATO Smart Card (Pg.10), this is needed for your tax exemption
- ◇ Obtain 3 copies of your Beyanname Forms from TMO (pg 6)
- ◇ In addition to your completed "Tax Exemption Work Form", "Advanced POV Registration Form", and AF Form 533, bring 2 copies black-stamped NATO orders, 2 copies of PCS orders, 3 copies of your passport, and 2 passport size photos
- ◇ Pass & ID will facilitate transport to the Tax Office & Pubic Notary; bring 1,926 TL, your passport, Beyanname paperwork, and a photo/weight of your POV
- ◇ Once your package is complete, Pass & ID will facilitate a meeting with a Broker to schedule POV delivery to your residence

Shipping

HHGs & POV

HOUSEHOLD GOODS ARRIVAL

The Traffic Management Office (TMO) will assist you with passenger travel and delivery of your household goods (HHG). Things to keep in mind to prepare you for delivery:

- ◇ Once you have your orders, for a personal property worksheet, email 39LRS.personal.property@us.af.mil. Fill it out and email it back to the org box.
- ◇ Visit the Legal Office to prepare and notarize a Power of Attorney for your goods. This is for Turkish Customs, so they can clear your goods once it arrives.
- ◇ Upon receiving the 'Offer for Shipment Delivery' sheet via email from the carrier (check your spam & junk mail), stop by the Personal Property TMO office with the following documentation:
 1. 5 copies of NATO stamped orders
 2. 4 copies of PCS orders
 3. HHG POA
 4. Offer for Shipment Delivery Sheet
- ◇ Once your HHGs arrive, a Beyanname will be created by the Customs Liaison Office, which includes high-value items that you have brought with you. Any item on this list you **must** keep for the duration of your time in Türkiye, even if it is damaged.
- ◇ Once you receive and inventory your items, if there are missing or broken items, make a claim through DPS.

WHAT IS A BEYANNAME?

A Beyanname is a written customs declaration between the service member and the Government of Türkiye that provides customs control of high-value items brought into Türkiye. Members are required to list all the Beyanname items when they receive their HHGs. Contact the Incirlik Personal Property office for more guidance.

39LRS.PERSONAL.PROPERTY@us.af.mil

Members will be asked to verify their inventory list alongside the carrier at the time of delivery. The items identified, will be added to your Beyanname.

Contact the Legal Office if you wish to sell an item on your Beyanname or if the item was stolen. If you do not have the listed items when you out-process, you will need to pay a fine of up to five times the value of the item due to Turkish black market laws.

WHAT IS CONSIDERED BEYANNAME?

According to Turkish Customs regulations, there are specific Beyanname items not limited to:

- ◇ Televisions, computers, or DVD Unit
- ◇ Stereo & Video Cassette Recorder
- ◇ Air Conditioners
- ◇ Washers, dryers, and dish washers
- ◇ Refrigerators, deep freezers and microwave ovens
- ◇ Also includes: POVs, motorcycles, bicycles, furniture, and any household item valued over \$300 USD.

Bringing Your Pet to Türkiye

WHO IS AUTHORIZED TO BRING PETS?

- ◇ Only those who live in single occupancy housing are allowed to bring their pets (i.e. E-6/O-4 and above) or dual military stationed at Incirlik.
- ◇ Each household is allowed a (2) pet maximum.
- ◇ Dogs and cats are the only approved animals.
- ◇ Please contact your sponsor to confirm if you will qualify for single occupancy housing.
- ◇ All other ranks are allowed a maximum 25-gallon aquarium that can only house fish.

TRAVELING WITH PETS

Türkiye has very stringent rules and requirements for importing your pet. Please refer to the FAQs and ensure you are following all Host Nation laws when preparing to travel.

For further guidance, please visit the Animal and Plant Health Inspection Service (APHIS) under the USDA.

Review the “Know before you PCS—Pet Owner Guide” Informational Packet before you decide if bringing your pet is right for you and your family.

Currently, if you’re traveling with pets, only commercial travel is possible. Some, but not all, costs associated with moving your pet are reimbursable. Verify with your local TMO and Finance office on the latest guidance.

****Türkiye is a high risk rabies location and Incirlik is home to many wild and stray cats and dogs. Although they are marked with a green chip, U.S. Servicemembers and US DOD Civilians are not to pet or feed them.**

The VTF phone is: DSN 314-676-3119 and email is: usaf.incirlik.39-mdg.mbx.vtf-vet-clinic@health.mil

PET REGISTRATION

- ◇ Within 10 days of arrival to Incirlik, all pets must be registered in the Veterinary Treatment Facility (VTF)
- ◇ Pets are required to have a valid rabies vaccine/certificate and microchip prior to registration at the Incirlik VTF
- ◇ Bring the following documents to the Incirlik VTF: Your DOD ID Card:
 - Pet’s Health Certificate (issued by previous veterinarian)
 - Valid Rabies Certificate and vaccine records
 - Proof of ISO compatible microchip
- ◇ All clients will need to review and sign the Incirlik VTF Client Policy Letter and fill out a Pet Registration Form
- ◇ Pets do not need to be present during initial registration
- ◇ Pet adoptions are NOT authorized in Türkiye!

PETCARE, GROOMING & BOARDING

- ◇ Limited services are available at the Incirlik VTF, by appointment only.
- ◇ A list of off-base vet clinics is provided for you in the Pet Owner Guide.
- ◇ The Commissary has limited pet food and supplies and shipping food via P.O. Box can take up to two weeks
- ◇ Currently there are no Pet Boarding or Grooming facilities available on Incirlik.
- ◇ Please consider possible heightened emergency and evacuation scenarios when planning to bring your pet.

Housing & Dorms

HOUSING

- ◇ Email the Housing Management Office at Incirlikuh.managers@us.af.mil so they can let you know how to prepare for housing in-processing.
- ◇ It is highly recommended to obtain renter's insurance whether living in the dorms or homes on base to cover potential damages or loss to personal property.
- ◇ Local housing offices are able to assist members from Geographically Separated Units (GSUs) with finding a local residence.

HOME HEADS UP

- ◇ You may need power converters/transformers to use your U.S. electronics in your home.
- ◇ Dual voltage will be labeled with a range like this on electronics: 100-240V. In this case, you only need a plug converter. Other items that are labeled 120V will require a transformer, which is a small plug-in box that converts the voltage to safely use your single voltage equipment. Some items, like hair clippers and electronics with certain motors, may be may be damaged or unusable even when using a transformer. This is due to the difference in electrical frequency, measured in hertz (50 Hz in Türkiye as opposed to 60 Hz in the U.S.), so it is sometimes best to buy a 220V replacement for the duration of your time in country.
- ◇ Base houses contain basic furnishings which cannot be thrown away or sold. All furniture supplied will need to be in the house at move out and is marked with a barcode.

ON-BASE HOUSING

All personnel live on base. Accommodations are based on availability, rank, career field and TAIP incentives.

LODGING ACCOMMODATIONS

Dorms may be ready for move-in upon arrival for service members E-1 to E-4. Please keep in mind that some items, such as linens, are not always provided. The Hodja Inn is ready to serve when members step off the plane and while waiting for availability on a house or a dorm.

NEIGHBORHOODS

There are four housing neighborhoods:

- ◇ Phantom Housing: 3-4 bedrooms, E-5 (with roommate) or 2 bedrooms for E-6 (single)
- ◇ Herky Studio Apartments: E-6 (single)
- ◇ Falcon Housing: Civilians, E-7 to E-9 (single)
- ◇ Eagle Housing: 4 bedrooms, O-1 to O-3 (with roommate), O-4 to O-6 (single), or accompanied by family.

INCIRLIK HOUSING MANAGEMENT OFFICE

Phone: DSN 676-6232, Location: Bldg 833

Housing & Dorms

DORMS

As part of the Newcomer's Briefing, the Dorm Manager will assist members with paperwork and getting familiarized with your new home. Dorms vary in floor plan and can include a shared kitchen or bathroom, with laundry rooms on each floor or a single laundry room on the first floor. Airman utilizing TAIP can move into Bldg. 960.

- ◇ Grills are available outside the dorms.
- ◇ Electric scooter charging stations are available, but be sure to secure your property as you are liable for loss or theft.

Contact your Dorm Mayor for access to your room if you are locked out. If there are still issues with access, please call 676-4357.

For more information about the dorms, please call the Incirlik Dorm Management Office, DSN 314-676-3080.

TELEVISION SERVICE

American Forces Network (AFN)

- ◇ Provides programming from current networks and prime channels.
- ◇ Download the AFN Now mobile app from Android and Apple App Stores, or install the Smart TV application on your Amazon Fire TV Stick, Apple TV, Android TV or Roku.

Other Streaming Services

Examples—Amazon Prime, Netflix, Hulu

Show variety and availability may be limited due to geographical location. A virtual private network (VPN) service is recommended to access U.S. programming. Some work better than others so talk to your Sponsor for recommendations.



Example of SNCO/Civilian Housing

Once You Arrive

UPON ARRIVAL

- ◇ Check in with your unit's CSS and they will register you for the Newcomer's Briefing with the Military & Family Readiness Center (M&FRC), located in Bldg. 833. Your unit's CSS can advise on items required for the briefing.
- ◇ During the Newcomer's Briefing, you will in-process with TRICARE Overseas and get familiarized with base agencies. Bring several copies of your orders as they will be needed to process your paperwork.
- ◇ The briefing will end with personnel getting equipped with MOPP gear. The bus will then drop off service members at current accommodations (Hodja Inn, housing or dorms).

EMERGENCY MANAGEMENT

- ◇ Update your AtHoc information.
- ◇ Fire Safety and Extinguisher Hands-On Training needs to be done within 30 days of arrival per Incirlik AB Instruction 32-2001. Call 676-3021 to sign up.

FINANCE

All new personnel will need to visit the Finance Office in Building 833 to ensure PCS vouchers are completed.

- ◇ FM Office Hours are 0900-1200 on Tues-Thurs
- ◇ Bring a copy of your orders and travel receipts

ACTIVATE YOUR P.O. BOX

As soon as you arrive, stop by the "Official Document Center" (aka Post Office) to activate your P.O. Box and register your CAC ID in AMPS.

NATO SMART CARD

Once you arrive, you will need to visit Pass & ID (Bldg 833) to apply for your NATO Smart Card for base access and vehicle registration. TurAF will only issue a temporary 2-week gate pass.

Bring with you:

- ◇ NATO Orders
- ◇ PCS Orders
- ◇ CAC ID
- ◇ Driver's License/State ID

STAY CONNECTED

- ◇ TitanNet Wi-Fi is available at various locations across the base.
- ◇ BaseFIX, located in the Exchange can assist with WiFi connection to the local Turk Telekom lines for your residence . They typically have a quick turnaround for service activation, depending on the demand. You can re-load minutes and pay bills at the counter, or you can take advantage of online bill pay with a credit card.

Pre-paid phone plans are available with Turk-Cell, purchase pay-as-you-go hot spots and sign up for internet packages at various speeds.

Apps to communicate internationally for free:

- ◇ Skype
- ◇ Facebook Messenger
- ◇ WhatsApp
- ◇ FaceTime

Transportation



Scooters, motorbikes, bicycles, e-bikes & cargo bikes are common methods of transportation on base.

PRIVATELY OWNED VEHICLES

POVs are now authorized at Incirlik AB (pg 5)! Review the How-To Guide in it's entirety before you decide if bringing your (1) POV is right for you.

THINGS TO KNOW

- ◇ A shuttle bus runs every 30 minutes in each direction around the base. Call the shuttle bus for pick up at 676-6756.
- ◇ It is also highly encouraged for members to ship or purchase a bicycle for personal transportation.

SCOOTERS & E-BIKES

Motorbikes, e-bikes and bicycles can be purchased new or used at the Auto Hobby Shop in Bldg. 1060 (DSN 676-6655), from vendors next to the BX or on a Facebook group called Incirlik Scooter Mart 2.0. Check in with the Safety Office or your command's scooter safety representative after arrival to receive training on scooter safety. A helmet and closed-toed shoes are required. NOTE: Scooters cannot be shipped.

TRANSPORTATION

- ◇ If renting a car, it must be registered with the base. Ask your sponsor about the current cost of renting a vehicle and recommended companies.
- ◇ You can also register scooters and motorbikes you intend to use on base.

FUELING YOUR TRANSPORTATION

- ◇ There is a shoppette with a two-pump gas station, the schedule is extremely limited, so be sure to fill up.
- ◇ For electric scooters, some dorms offer parking areas with charging capabilities.

Medical

FIRST STEPS

- ◇ Add emergency numbers to cell phone contacts
- ◇ Civilian personnel should ensure their insurance provider covers routine and emergency care in Türkiye.
- ◇ Get an initial appointment to renew any prescriptions and medical care with your new Primary Care Manager (PCM) or care team.
- ◇ Enroll in MHS GENESIS Connect.
- ◇ Download MyCare Overseas mobile app with TRICARE and SOS International to assist in finding providers off base for specialty care.

INCIRLIK MEDICAL CARE

The 39th Medical Group (MDG) serves Incirlik AB with routine medical and dental patient needs in Bldg. 865 between D and E Street.

Appointment Line: DSN 676-6666, Commercial 0322-316-6666

39 MDG Website: incirlik.tricare.mil

Hours are 0730 to 1630, Monday through Friday. Closed holidays, down days and wing training days.

Sick call is available from 0745-0800, Monday through Friday. Check-in is in the main lobby at central check-in.

PLEASE NOTE: Always carry a list of medications and allergies as well as your insurance card and ID card. Pregnant service members at Incirlik AB must PCS to a new location by 24 weeks for care. Overseas follow-on assignments may be canceled.

EMERGENCY NUMBERS

Police/Fire/Medical

DSN: 112 or 911

From Turkish Cell: 0-322-316-0112

From U.S. Cell: +90-322-316-0112

Military Crisis Hotline

800-273-8255, Option 1

MHS Nurse Advice Line

1-800-TRICARE (874-2273)

SOS International

1-877-678-1207 or

00-44-20-8762-8133

HEALTH PROMOTION

Health Promotion provides support regarding the four pillars of wellness, and covers nutrition, fitness, sleep, chrono-nutrition, and tobacco prevention and cessation. InBody, which is a body composition analysis, is available as a walk-in service. Health Promotion also hosts cooking classes and offers commissary tours and unit briefs for training days.

Health Promotion can be reached at 676-8256 or stop in at the 39 MDG on the first floor between the Mental Health and Dental clinics. You can also stay updated by following their Facebook page, where they post their events and wellness tips at facebook.com/incirlikhp.

DENTAL CARE

The Dental Clinic provides comprehensive acute dental care for active duty members.

Government employees may receive care on a space-available basis.

Medical

TREATMENT DIFFERENCES OFF INSTALLATION

While there may be some cultural and treatment differences in Türkiye, rest assured the medical standard of care you receive is the highest quality. Although there are a few differences in medical practices, the 39 MDG staff collaborate with the host nation medical partners, ensuring a positive outcome and experience for all patients. Local hospitals do accept TRICARE.

CIVILIAN MEDICAL CARE

Preferred Network Facilities for Civilians are not supported. Adana hospitals do not accept civilian insurance. Some insurance providers will reimburse individuals for out-of-pocket costs, but this should be discussed with the insurance provider before seeking care.

For services provided by Acibadem Adana Hospital, visit acibadem.com.tr/en/services.

For services provided by Medline Adana Hospital, visit medlineadanahospital.com.

OPTOMETRY

Incirlik AB Optometry Clinic supports routine vision exams for active-duty and dependents. Contact lens exams are not covered by Tricare since they are considered cosmetic. We understand most bases offer these services to dependents, but due to supply shortage we are unable to offer them.

The Optometry Clinic can also see acute care issues like eye infections, trauma, severe pain and sudden vision loss. Members are referred off base for higher level care.

To make an appointment call the Appointment Line at 676-6666.

PHARMACY

Location: Bldg 865 to the right of the main entrance.

Phone NumberS: Main: 011-90-322-316-6585
DSN: 676-6581
Refills: 676-1242

To renew an expired medication prescription, contact your primary care manager and request a prescription renewal.

CIVILIAN MENTAL HEALTH

- ◇ U.S. state laws for insurance and liability do not support care for individuals assigned to Türkiye. As such, there is currently no mental health care available in the local community for civilians.
- ◇ Overseas civilian employees can also contact the 24/7/365 Employee Assistance Program line by dialing: 1-866-580-9046 and identify the Defense Logistics Agency as their servicing agency.
- ◇ Resources available include Military and Family Life Counselors, Military OneSource and the chaplain's office.

PATIENT ADVOCATE

DSN: 676-3989
usaf.incirlik.39-mdg.mbx.patient-adv@mail.mil

Travel & Enrichment



PERSONAL ENRICHMENT

- ◇ Visit the Education Center to learn about academic offerings.
- ◇ Visit with the Financial Counselor at M&FRC while you are at Incirlik to save for the long-term, especially with additional entitlements that may factor into your pay.

PROFESSIONAL DEVELOPMENT

- ◇ Join professional development organizations such as Dorm Council, Company Grade Officers Council, 5/6 or Top 3.
- ◇ Update your resume and research employment and volunteer opportunities with the M&FRC or USO.

VOLUNTEER OPPORTUNITIES

- ◇ Airman's Attic
- ◇ Titans' Refuge
- ◇ USO
- ◇ Private Orgs: ACE Council, 5/6, Top 3, etc.
- ◇ Contact M&FR to register as a volunteer: 39fss.fsh.mfrc@us.af.mil

TRAVEL

The current Travel Policy allows members to travel off-base (with other U.S. Military or DOD Civilians) to explore approved locations in Türkiye. As conditions change, this policy is subject to change. Please contact your sponsor for the latest updates on Travel.

- ◇ Visit the 39FSS.com page to stay connected with base events and recreational activities!
- ◇ Exact event dates will be aired for each occasion watch weekly FSS base-wide emails for trip announcements or visit us at Building 3975 to see the trips of the month!
- ◇ Outdoor Recreation and ITT have trips planned to the Turkish countryside. A calendar of events comes out monthly.

EVERYDAY LIVING

- ◇ Backup important phone numbers and update your mobile phone plan (pg 10).
- ◇ Learn Turkish phrases and culture through the free class at the Community Center



Travel & Enrichment



LEARNING THE LANGUAGE

Make the most of your tour in Türkiye by learning the language.

Duo Lingo (Free & Paid Option)

Google Lens: Translate in real-time to English using your phone camera.

Google Translate App: This app allows you to translate typed or spoken language.

Use the Library. DoD MWR Libraries offers Mango, an interactive program with more than 70 languages to learn. A quick verification of your eligibility at <https://www.dodmwrlibraries.org> and you can access 10 chapters of Turkish for free!

Web Browser Translation. Desktop and mobile web browsers can be enabled to translate webpages in whole or in part.

The Education Center. Need an elective for your CCAF associate degree? Check the course schedules to take Turkish as a foreign language course.

Conversational Turkish Language & Culture Course – Incirlik Library, Bldg. 1001 (Thurs, 5:30 – 6:30 p.m.)

The Library provides a weekly culture and language class to get you comfortable being off the installation and having a basic conversation with the locals. For more information, contact the Library at 676-6759

USEFUL TURKISH PHRASES

Ready to learn Turkish? Local nationals will appreciate that you are attempting to speak their native language. Remember, practice makes perfect!

HelloMerhaba

Welcome.....Hoşgeldiniz

Glad to be here..... Hoş bulduk

Good Morning.....Günaydın

Good Eveningİyi akşamlar

Good Day.....İyi günler

PleaseLütfen

Thank you.....Teşekkürler

You're welcome..... Rica ederim / Bir şey değil

What is your name?.....Adınız nedir?

My name is _____.Benim adım _____.

Nice to meet you.Memnun oldum.

How are you?.....Nasılsınız?

Yes /No.....Evet/Hayır

Excuse me (Begging pardon)Afedersiniz

I'm sorry.....Özür dilerim

Where is the toilet? Tuvalet nerede?

I don't understand.....Anlamıyorum / Anlamadım

Do you speak English?....İngilizce biliyor musunuz?

Resources

ORGANIZATION	DSN	BLDG #	ORGANIZATION	DSN	BLDG #
<i>Education Center & Library</i>			<i>Helping Agencies</i>		
Airman Leadership School	676-2126	2715	Area Defense Counsel	Whats App: +90 549 821 4511	
Career Assistance Advisor	676-1019	1001	Email: Incirlik.afloa.adc@us.af.mil		
Library	676-6759	1001	<i>Chaplain</i>	676-6441	971
First Term Airman Center	676-1019	2715	Equal Opportunity	676-6210	
Education and Training	676-3211	1001	Email: 39abw.eo@us.af.mil Hotline: 1-888-231-4058,		
Professional Dev't Center	676-1019	2715	<i>Finance (CPTS)</i>	676-8114	833
<i>Civilian and Military Personnel Mgmt</i>			Military & Family Readiness	676-6755	833
Local National Personnel	676-6171	833	Military and Family Life Counselor	676-3926	833
<i>Military Personnel</i>	676-3428	833	WhatsApp: +1-254-266-5861		
FSS Manpower & Organization	676-3848	912	Personal Financial Counselor	676-6256	
NAF HRO U.S. Civilian	676-1529	833	Sexual Assault Response Coordinator	676-6987	
U.S. Civilian (GS)	676-6416	833	Violence Prevention Integrator	676-0179	
<i>Dining & Recreation</i>			<i>Mental Health</i>	676-6452	
Sultan's Inn	676-6016		Patient Advocate	676-3989	
Big City Bowl and Diner	676-6789	951	usaf.incirlik.39-mdg.mbx.patient-adv@mail.mil		
Roadhouse Grill World Cuisine	676-8606	878	Medical Appointment Line	676-6666	
Starbucks Coffee	0850-969-7826	878	ADAPT	676-6452	
Lakeside Café	676-6249		Family Advocacy Program	676-6452	
Club Complex	676-6101	878	Health Promotion	676-8256	
Lodging — Hodja Inn	676-9357	1081	Veterinarian	676-3119	
Outdoor Recreation	676-6044	3975	Fitness Centers Larger Than Life	676-1451	2712
Community Center	676-6966	1001	Titan Fitness (Main)	676-6086	971
USO Incirlik	676-2166	PV			

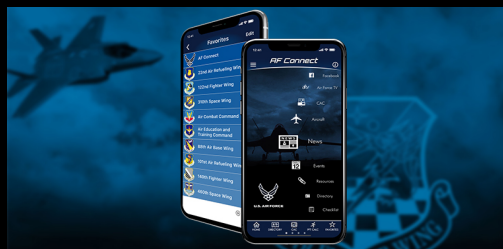
Resources

ORGANIZATION	DSN	BLDG #
Official Document Center	676-6301	977
Outbound Mail	676-7481	975
Pass & ID	676-6759	1001
Police/BDOC	676-3200	
Public Affairs	676-6060	833
TMO/HHG	676-6030	833
Housing Management	676-6232	833
Dorm Management	676-3080	
Legal Office/Judge Advocate	676-6800	833
Inspector General	676-8448	833
Wing Safety	676-7233	833

Equipment & Transportation

Shuttle Bus 24/7 phone	676-6756/3200	
IPE	676-1234	282
Gas Mask Fit/Bio Environmental	676-6305	

For additional base information, 39 ABW mission and current news visit the official website at <https://www.incirlik.af.mil>



U.S. EMBASSIES AND CONSULATES

US Consulate - Adana+90 322 455 4100
 US Embassy - Ankara+90 312 455 5555
 US Consulate - Istanbul+90 212 335 9000

INCIRLIK EMERGENCY NUMBERS

Police/Fire/Medical: DSN 112 or 911, from a Turkish Cell 0-322-316-0112 or from a US cell +90 322 316 0112

Turkish Traffic Police: DSN 155

Base Defense Operations Center (BDOC): DSN 676-3200, from a US cell and on WhatsApp +90 322 316 3200

Command Post: DSN 676-9920

Mental Health: DSN 676-6452 or after hours DSN 676-6666

PHONE NUMBER CONVERSION

On Base (Commercial): 316 + FOUR DIGITS

Local Area: 99 + SEVEN DIGITS

Long Distance in Country: 0322 + 316 + FOUR DIGITS or +99 + 0 + CITY CODE + AREA CODE + 7 DIGITS

Long Distance Elsewhere: 99 + 00 + COUNTRY+ AREA CODE + 7 DIGITS

Long Distance to the US: 99 + 001 + AREA CODE + SEVEN DIGITS

Long Distance from the US: 011 + 90 + 322 + 316 + FOUR DIGITS